



Damp and mould - we tackle it together

www.laurentiuswonen.nl



LAURENTIUS
Samen voor een thuis



'Too much damp and mould in the home can be bad for your health and is in any case unpleasant'

Damp and mould problems can occur due to doing some things wrong in the home. Not ventilating or airing properly, for example. There may also be an issue in your home such as a leak or faulty installations. If so, get Laurentius to help. The moisture we produce in the home is caused in part by breathing and sweating. Pets, showering, cooking and drying laundry all add to the dampness in the air. So basically, a house that is lived in produces a lot of dampness. If that is allowed to stay in the house, it gives mould and dust mites a chance to grow and multiply. And that can cause health problems.

Take a look at the 8 tips for keeping damp and mould outside your home.



1. Ventilate

Always leave ventilation grates open, in winter too, so that moisture can get out. Dry homes are healthier and heat faster.



3. Shower

Close the bathroom door when you shower. If you have ventilation there, turn it on full. Use a squeegee to dry the shower.

5. Laundry

Spin-dry the laundry thoroughly before you hang it up to dry. It's preferable to dry it outside. Make sure the dryer vent leads to outside the house or choose a condenser dryer.

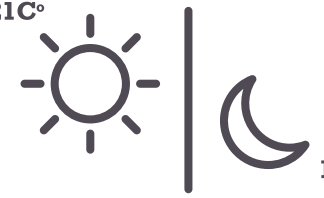


7. Cooking

Cook with lids on the saucepans. Put the extractor hood on high or open the kitchen window.

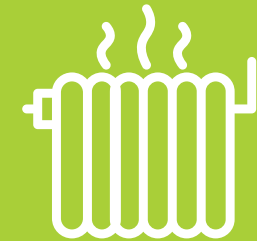


19-21C°



15-16C°

2. Heat Heat all the rooms in the house evenly and set the thermostat a bit lower at night or if you're away from home. If it's too cold in the home, it's difficult for moisture to evaporate.



4. Layout

Don't place furniture or curtains in front of radiators. Leave a space of at least roughly 5 cm between furniture, walls and floor. That way, air can circulate.

6. Sleeping

Always have the window or the bedroom door open at night when you sleep. Air the bedroom at least 15 minutes every day by opening windows and doors.



8. Cleaning

If you do have problems with mould, remove it with a mixture of soda and water. Cheap, effective and healthy!



Help! I still have mould in my home!

If you have taken measures to prevent damp and mould but still have problems with them in your home, your house needs to be inspected for any technical problems. How can Laurentius help in that case and what are the possible solutions?

Step 1 Report Report the situation to Laurentius. You can do that by phone or on the website (tenants portal). **Step 2 Inspection** A member of Laurentius staff will visit you in your home to look at the problems and the situation. **Step 3 Examination** Sometimes the cause of the problems is not immediately clear. In that case, closer examination is necessary. **Step 4 Resolve** When the cause of the problems has been established, it must be tackled. The damp problem may be caused by a combination of factors. The member of Laurentius staff will discuss with you what action Laurentius is going to take and what you yourself can do. **Step 5 Aftercare** Once the measures have been carried out, we will keep in touch with you. Let us know if everything has been resolved to your satisfaction. It's possible that a measure has not been effective and in that case, we will have to try something else.

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If, despite the measures taken, you still have problems with damp and mould in your home, that is annoying, unpleasant and unhealthy. We are happy to join you in finding a solution. Your house will have to be inspected and there may be a technical problem. We will then look at how installations are functioning, the state of the insulation or whether it's possible to introduce extra ventilation options. Do please get in touch with us!

Questions?

If you have any questions, or if you want to report mould problems in your home, phone us on: 076 56 44 644. We can be reached by phone on workdays from 08:30 to 16:30. It's also possible to report an issue on the Laurentius website: Laurentiuswonen.nl/schimmel.